



SUMMARY OF DECISION

AGENT	Mr Jujhar Bajwa
COMPLAINT NUMBER	CAS-13361-Q4M7
DECISION	Cancellation
DATE OF DECISION	23 April 2026

Background

Registered Migration Agent (RMA), Mr Jujhar Bajwa (the Agent), was first registered as a migration agent on 20 March 2007 and was allocated the Migration Agent Registration Number (MARN) 0742209.

The Office of the Migration Agents Registration Authority (the Authority) reviewed the visa applications that the Agent submitted to the Department of Home Affairs (the Department), considered other information held by the Department and identified potential concerns about the Agent's conduct.

The Authority's Investigation

The Authority identified that the Agent may have:

- failed to act in accordance with the law and failed to act with honesty and integrity.
- made false and misleading statements and made statements in support of an application which he knew or believed to be misleading and inaccurate.
- acted in a way that was intended to defeat the purpose of the migration law.
- provided immigration assistance to visa applicants but failed to declare his assistance to the Department.

Throughout its investigation, the Authority issued two notices under section 309 of the *Migration Act 1958* (the Act), advising that it was considering cautioning, suspending or cancelling the Agent's registration under section 303(1) of the Act. The Authority set out the reasons for its potential findings and invited the Agent to make written submissions in response.

The Authority also issued a notice under section 305C of the Act, requiring the Agent to provide prescribed documents, including relevant client files. This notice accompanied the second section 309 notice.

The Agent subsequently provided written responses and the requested client files to the Authority.

The first section 309 notice was sent on 25 January 2024 and included an attachment with a list of 38 visa applications which the Authority alleged that the Agent had provided immigration assistance for but failed to declare his assistance to the Department as required.

In his response the Agent:

- denied providing immigration assistance to Permanent Protection (subclass 866) visa applicants.
- acknowledged the IP addresses associated to his MARN and confirmed his email address for communication with the Authority.
- acknowledged that he provided immigration assistance to eight visa applicants from the list of 38 applications put to him and claimed it to be an administrative error that he did not declare his assistance for these applications.
- listed the free services that he provides to clients at his business premises (office) and claimed that the subclass 866 visa applicants lodged their applications themselves while they were connected to the free Wi-Fi services at his office.
- provided statutory declarations from clients which he stated he and his staff assisted in writing.
- claimed that he never engaged in unprofessional conduct, nor provided any '*malicious information*' to the Department.
- stated that he prepared information sheets and booklets for various visa types, including one specifically for protection visas and that the content of these materials does not promote lodging any visa application.

After considering the Agent's submission and supporting documents, the Authority undertook further investigative activities and identified additional matters of concern. These included further links between the Agent and applications lodged with the Department in circumstances where no immigration assistance had been declared, concerns regarding the veracity of clients' statutory declarations, and concerns relating to the Agent's integrity.

The second section 309 notice was sent on 6 March 2025. In his response the Agent:

- provided details about his registration as an RMA, his qualification as an education agent, the operation of his two businesses, office space, services to clients, his email and IP addresses.
- stated that he accepted responsibility for the errors which resulted in his failure to notify the Department that he provided immigration assistance for eight visa applications.
- denies the allegation that providing the visa information booklet encouraged applicants to lodge subclass 866 visa applications.
- denies the allegation that specific credit cards were used in his declared caseload and his undeclared caseload.
- refutes the allegation that he or his staff wrote the client statutory declarations and states that the statutory declarations provided in response to the first 309 notice do not evidence that immigration assistance was provided. He provided supplementary statutory declarations for the applicants.
- stated that he was able to identify the applicants from the list of 38 by using the TRNs together with the clients' initials.
- denied that he lodged the subclass 866 visa applications without declaring his assistance to keep them separate from his legitimate caseload.

- indicated his commitment to professional development, education and additional training. He stated that he voluntarily enrolled in additional Continued Professional Development (CPD) training in file management, ethics and best practice for client communication and compliance.

Findings

In reaching the finding of facts, the Authority considered the following evidence:

- Information held by the Authority in relation to the Agent.
- Information and records held by the Department.
- The Agent's submission and supporting documents provided to the Authority in response to the section 309 and 305C notices.

Having considered the information before the Authority, it was found that the Agent had:

- Failed to notify the Department that he had provided immigration assistance contrary to section 312A of the Act.
- Failed to act ethically and honestly with integrity.
- Failed to comply with migration law and his duty not to undermine migration law.
- Provided false and misleading information to the Authority.
- Made false and misleading statements in support of applications and to the Department, which he knew to be false or misleading.
- Engaged in conduct in breach of his obligations under:
 - The former *Code of Conduct for Registered Migration Agents* (the former Code) being schedule 2 to the *Migration Agents Regulations 1998* (the Agents Regulations) as in force prior to 1 March 2022; and
 - The *Migration (Migration Agents Code of Conduct) Regulations 2021* is the prescribed Code for the purposes of subsection 314(1) of the Act (the Code).
- The Authority was also satisfied that the Agent was not a person of integrity or otherwise not a fit and proper person to provide immigration assistance as per paragraph 303(1)(f) of the Act.

Decision

On 23 April 2026, the Authority decided to cancel the Agents' registration as a migration agent under subparagraph 303(1)(a) of the Act.

The Authority was satisfied for the purposes of subparagraphs 303(1)(f) and (h) that:

- the Agent is not a person of integrity, or is otherwise not a fit and proper person to give immigration assistance.
- the Agent has not complied with clauses 2.1 and 2.9 of the former Code and sections 13, 15, 17, 18(1)(a) and 20 of the Code.

In accordance with section 292 of the Act, an agent who has had their registration cancelled must not be re-registered within five years of the cancellation.

Accordingly, this cancellation will be in effect for a period of five years from 23 April 2026.